

NetBanking for Small enterprises and entrepreneurs

Manage your finances by clicking, and not by walking to the branch, from any computer with internet access.

Access to NetBanking

The screenshot shows the Erste Bank website interface. At the top, there is a dark blue navigation bar with links for 'Branches and ATMs', 'S-Leasing', 'Stay in touch', and 'Serbian'. Below this is the Erste Bank logo and a search bar containing 'Small enterprises and entrepreneurs'. A red '1.' is placed next to the search bar. Below the search bar is a horizontal menu with 'I want', 'Products and Services', 'Digital Banking', and 'Help'. A red '2.' is placed next to the 'eBanking' dropdown menu, which is open and shows options: 'NetBanking login' (with 'Online banking' as a sub-option), 'Remote signing', and 'Option of remote signing with NovoKlik (Halcom) service'. The main content area features a large image of a smiling woman in a white shirt and black vest, with the text 'Small enterprises and entrepreneurs' and a list of bullet points: 'Make your daily business more efficient', 'Use new business opportunities', 'Open an RSD or FX account for legal entities and entrepreneurs', and 'Safe online payments'. An orange button labeled 'Send us an inquiry' is at the bottom left.

Erste NetBanking enables you to manage your finances **24 hours a day**, every day of the week, without visiting the branch.

Type the link of Erste Bank website in your browser:
<https://www.erstebank.rs/en>

1.

At the homepage, choose "Small enterprises and entrepreneurs".

2.

Click on "eBanking". In the drop down menu, choose "NetBanking login".

Login to NetBanking

ERSTE Bank

Srpski

Help Transaction status Tools Log off

NetBanking

Erste Netbanking

- Demo

Retail Netbanking

- Application form
- Manual
- Service fees and charges

Corporate Netbanking

- Application form
- Manual
- Service fees and charges

Norton SECURED powered by VeriSign

1. Login to Erste NetBanking

1. Log in with TAN card

mToken Available to private individuals

In order to login with mToken, please download the latest version of mBanking app from:

GET IT ON Google Play or Available on the App Store

by using QR code

QR code

Username

Password

Login

Forgot your user data?

Block

mToken user manual - PDF mToken terms of use - PDF

In case of any suspected account fraud, please press the following button:

1. At the page for logging in, choose the option "Log in with TAN card"

2. Enter user name (**IN CAPITAL**) and password.

3. At the following page, enter the required field from the TAN card (**row and column**)

3.

Enter TAN from card: [152378]

(row: 6 , column: C)

Login

Balance overview

ERSTE Bank

Srpski

Help Settings Transaction status Cancellation Tools Fees Log off

NetBanking DEMO

Balance Payments Overview of payments Files Services

User notifications

- Messages

Unsigned

- Payment orders
- FX orders
- Domestic currency files
- Foreign currency files

Statements

- Order statements
- Change method of delivery of statements

Balance overview

user IME PREZIME for PREDUZECE

Accounts

Number	Type of account	Stat.	Inv.	Curr.	Overdraft	Balance	To be charged	Available
1100000000	Poslovni račun			RSD	0,00	21.451,96	1,00	21.450,96

Customer service: +381 21 423 364

1. At the page **Balance overview**, you can see accounts, deposits, cards, credit products as well as **available funds**.

2. By clicking **the icons**, you can receive a **free of charge excerpt** of the turnover from your account for the required period, as well as the monthly invoice of the turnover to an e-mail

3. By clicking on **the account number**, you will see the turnover of that account.

Payment

The screenshot shows the 'National Payment Order in Serbian dinars' form in the Erste Bank e-banking system. The form is divided into three main sections: 1. Payer, 2. Recipient, and 3. Payment. The Payer section includes fields for IBAN or payer's account number (1100000000, Poslovni račun) and Mode - Charge Reference No. (00). The Recipient section includes fields for Recipients name, Recipient's account number (with a 'Select bank' dropdown), and Mode - Reference No. (00). The Payment section includes fields for Amount (RSD), Purpose Code (with a link to 'Payment description codes'), Description, Date of execution (07.08.2019), Transaction signing (radio buttons for 'sign later' and 'sign immediately'), Urgent/IP (checkbox), and Send e-mail confirmation of transaction (checkbox). The form also features a 'Check' button and a 'Cancel' button at the bottom.

Payment orders

1. Choose the account from which you want to execute the payment. From the drop down menu, choose the model and below enter the reference number **without spaces and dashes.**
2. Enter the name of the recipient, and then the bank in which the recipient's account is and the remaining number of the account, **without spaces and dashes.** From the drop down menu, choose the model 00 or 97 and below enter the reference number **without spaces and dashes.**
3. Enter the desired amount for payment. Choose the payment code (if you are not sure, there is **Payment description code**). Enter the short description of your transaction. Select **instant payment** option (Urgent/IP) if you want your transaction to be realized within a few seconds. Click on "Check", and sign the transaction at the following screen.

Individual order signing

International Payment Order in Serbian dinars

user IME PREZIME for PREDUZEĆE

Payer

IBAN or payer's account number * 1100000000, Poslovni račun ▾

PREDUZEĆE

Mode - Charge Reference No. * 00 ▾ 12345-55

Recipient

Recipients name * TELEKOM D.O.O.

Recipient's account number * 340 - ERSTE BANK AD NOVI SAD ▾ - 1500000000

Mode - Reference No. * 00 ▾ 12345

1. **Payment**

Amount * 100,00 RSD

Purpose Code --- ▾

Description: * Plaćanje računa

Date of execution * 21.01.2010 📅

Transaction signing * sign later - after confirmation transaction will be saved in the unsigned orders
 sign immediately - after checking, the transaction must be signed immediately

Urgent/IP

Send e-mail confirmation of transaction

* compulsory fields

Transaction signing is an additional security layer.
Instruction for transaction signing via TAN table: Enter the corresponding row and column number from TAN table to the field "Response".

Transaction signing

TAN row: 0

Challenge

TAN column: N!

2. Response

1.

After you have completed the order, if you choose to sign the order immediately, you will need to enter the required number from TAN table.

2.

By entering the adequate number from TAN card in the **Response** field and by clicking on Confirm, the order will be sent to processing.

Signing the order group

The screenshot shows the ERSTE Bank NetBanking interface. The top navigation bar includes 'Srpski', 'Help', 'Settings', 'Transaction status', 'Cancellation', 'Tools', 'Fees', and 'Log off'. The main menu has 'Balance', 'Payments', 'Overview of payments', 'Files', and 'Services'. The left sidebar shows 'Payment orders' and 'FX orders' with sub-menus for 'Unsigned', 'Signed', 'Being processed', 'Completed', 'Non-completed', and 'Canceled'. The main content area is titled 'Payment orders - unsigned' and shows a search bar and a table of payment orders. The table has columns for 'Order designation', 'Payer's account number', 'Date of entry', 'Date of execution', 'Description of transaction', 'Charge to', 'In benefit of', 'Amount in RSD', and 'Cancellation'. Two orders are listed, both with a 'National payment' description and a 'Usluga po spec.m' description. Below the table, there is a 'TOTAL' row and a 'TOTAL number selected for signing' row. The 'Sign selected' button is highlighted. The transaction signing section includes a 'Transaction signing' header, a 'Challenge' section with 'TAN row: 1' and 'TAN column: B', and a 'Response' input field. The 'Confirm' and 'Cancel' buttons are at the bottom.

Order designation	Payer's account number		Description of transaction	Charge to		In benefit of		Amount in RSD	Cancellation*		
	Date of entry	Date of execution		Curr.	Amount	Curr.	Amount				
<input checked="" type="checkbox"/>	1100000000	24.01.2010.	25.01.2010.	340-1100333800	99	941	100,00	941	100,00	0,00	<input checked="" type="checkbox"/>
		National payment		Usluga po spec.m							
										Verificirao: IME PREZIME, 24.01.2010. u 18:06:46.	
<input checked="" type="checkbox"/>	1100000000	24.01.2010.	25.01.2010.	340-1100333800	99	941	100,00	941	100,00	0,00	<input checked="" type="checkbox"/>
		National payment		Usluga po spec.m							
										Verificirao: IME PREZIME, 24.01.2010. u 18:06:46.	
TOTAL									0,00		
TOTAL number selected for signing									0,00		

Select all * If the order is already pending, or has been executed, you will not be able to cancel it

Sign selected

Transaction signing is an additional security layer.
Instruction for transaction signing via TAN table: Enter the corresponding row and column number from TAN table to the field "Response".

Transaction signing

Challenge

TAN row: 1
TAN column: B

Response

1.

If you have chosen to sign the order later, the orders will be visible in Payment orders - unsigned.

2.

Unsigned orders can be signed individually, by selecting the chosen order or by using the option **Select all**, by which all orders in the Unsigned orders are will be signed.

3.

By entering the adequate number from TAN card in the **Response** field and by clicking on Confirm, the orders will be sent to processing.

FX order

ERSTE Bank

NetBanking UAT

Balance Payments Overview of payments Files Services

Payments

- Payment order
- FX order

Templates

- Payment orders
- FX orders

International Payment Order in Serbian dinars or in foreign currency

user UROŠ MILUTINOVIĆ for SAMOSTALNA RADNJA RALEKS (IDSERV: 68234)

1.	Recipient	SAMOSTALNA RADNJA RALEKS	Registration code: 20845155
2.	Bank	Erste bank a.d. Novi Sad	
3.	Order No.		
4.	Name of recipient *	<input type="text"/>	
	Address (street and number) *	<input type="text"/>	
	City *	<input type="text"/>	
	IBAN of recipient or account number *	<input type="text"/>	
	Country code *	<input type="text"/> List of countries	
5.	Name of recipient's bank *	<input type="text"/>	
	Address and city	<input type="text"/>	
	Payee bank code	(bank code BLZ, ABICAB, SCN, ex. BLZ 20 111)	
	BIC address (SWIFT)	<input type="text"/>	
	Country code *	<input type="text"/> List of countries	
6.	Instrument of payment *	10 Remittance	
	Payment amount *	<input type="text"/>	Payment Currency 941 RSD
	Date of execution *	29.06.2018	
	Fee option *	<input type="radio"/> 1 - debit to payer (OUR) <input type="radio"/> 2 - debit to recipient (BEN)	
7.	Basis of payment *	<input type="text"/> List of basis of payment	
	Payment description *	<input type="text"/>	

Contract from control book: Number: Year:

8. Number of credit application: Year of credit:

Special mark:

9. Place and date: Signature and stamp of the order-issuing authority

Order cover *	Currency	Amount charged for order	Type of amount cover	Registration code
- Select account -	RSD	<input type="text"/>	0 - all	<input type="text"/>
- Select account -	RSD	<input type="text"/>	0 - all	<input type="text"/>
- Select account -	RSD	<input type="text"/>	0 - all	<input type="text"/>
- Select account -	RSD	<input type="text"/>	0 - all	<input type="text"/>
- Select account -	RSD	<input type="text"/>	0 - all	<input type="text"/>
- Select account -	RSD	<input type="text"/>	0 - all	<input type="text"/>
- Select account -	RSD	<input type="text"/>	0 - all	<input type="text"/>
- Select account -	RSD	<input type="text"/>	0 - all	<input type="text"/>
- Select account -	RSD	<input type="text"/>	0 - all	<input type="text"/>
- Select account -	RSD	<input type="text"/>	0 - all	<input type="text"/>

10. Dinarska protivvrednost:

Note:

11. Place and date: Signature and stamp of the Bank:

Send e-mail confirmation of transaction:

Transaction signing * sign later - after confirmation transaction will be saved in the unsigned orders sign immediately - after checking, the transaction must be signed immediately

* mandatory fields

Check Cancel

By NetBanking for corporate, you have the possibility to create FX orders. When completing the order, it is necessary that you have the instructions from the recipient.

After completing the information on the recipient and the bank of the recipient, choose the instrument of payment from the drop down menu and enter the amount. Then add one of the three fee options.

In the final step, it is necessary to enter the information on the account of the order cover.

Click on "Check", and click on "Confirm" on the following screen in order to execute the transaction.

Templates

ERSTE Bank

Srpski

Help Settings Transaction status Cancellation Tools Fees Log off

NetBanking DEMO

Balance Payments Overview of payments Files Services

Payments

- Payment order
- FX order

Templates

- 1. Payment orders
- FX orders

National payment order templates

user IME PREZIME for PREDUZECE

2. Create a new template

Template filter:

A, B, C, Č, Ć, D, Đ, E, F, G, H, I, J, K, L, M, N, O, P, Q, R, S, Š, T, U, V, W, X, Y, Z, Ž | all

previous next

previous next

1.

Use the **templates** for more simple creation of orders. By the click on **"Payment orders"**, you will see the list of all your templates.

2.

The new template can be created by the click on **"Create a new template"**.

Payment overview

1.

By clicking on **“Confirmation preview”**, you will see the overview of the executed payment in the form of the payment slip.

2.

You can receive the confirmation in form of **an e-mail**, to the stated e-mail address.

3.

By click on the option **“Unsigned”**, you will see the orders that are waiting for verification. It is necessary to mark the desired orders and click on the option **“Sign the selected”**.

Create the orders based on previous payments

ERSTE Bank
Srpski
Help Settings Transaction status Cancellation Tools Fees Log off

NetBanking DEMO Balance Payments Overview of payments Files Services

Payment orders
▶ Unsigned
▶ Signed
▶ Being processed
▶ **Completed**
▶ Non-completed
▶ Canceled

FX orders
▶ Unsigned
▶ Signed
▶ Pending transactions
▶ Completed
▶ Non-completed
▶ Canceled

Payment orders - completed
user IME PREZIME for PREDUZECE

Search

Payer's account number		Description of transaction	Charge to		In benefit of		Amount in RSD	Receipt
Date of entry	Date of execution		Curr.	Amount	Curr.	Amount		
1100000000		ADRIAGENT D.D.						
24.01.2010.	25.01.2010.	340-1100333800 99	941	100,00	941	100,00	0,00	
National payment		Usluga po spec.rn						
Verificirao: IME PREZIME, 24.01.2010. u 18:06:46.								
1100000000		ADRIAGENT D.D.						
24.01.2010.	25.01.2010.	340-1100333800 99	941	100,00	941	100,00	0,00	
National payment		Usluga po spec.rn						
Verificirao: IME PREZIME, 24.01.2010. u 18:06:46.								
TOTAL							0,00	

1.

By click on the account number of the payer within "Payment overview", you will see the details on the executed transaction.

2.

The "Enter new" option provides the possibility of creating a new transaction based on previously executed payment. The data will be copied in the new order, and if necessary, you can change the data before you confirm the transaction. By the option "Template", you can fast and easily create a template based on the previously executed payment.

Balance Payments Overview of payments Files Service

National Payment Order in Serbian dinars
user IME PREZIME for PREDUZECE

Enter new Template Send e-mail confirmation

Payer
IBAN or payer's account number * 1100000000, Poslovni račun
PREDUZECE

Mode - Charge Reference No. * 00 12345-55

Recipient
Recipients name * TELEKOM D.O.O.
Recipient's account number * 340 - ERSTE BANK AD NOVI SAD - 1500000000
Mode - Reference No. * 00 12345

Payment
Amount * 100,00 RSD
Purpose Code --
Description: * Plaćanje računa
Date of execution * 21.01.2010
UrgentIP
Send e-mail confirmation of transaction

Transaction number: W10012410044662 * compulsory fields

Check Cancel

Files

ERSTE Bank
Srpski
Help Settings Transaction status Cancellation Tools Fees Log off

NetBanking DEMO Balance Payments Overview of payments Files Services

Entry
1. File upload
Payment of employees salaries

File overview
Domestic currency transactions
Foreign currency transactions
Salary payment

File format
Domestic currency payment
Foreign currency payment
Salaries

File upload
user IME PREZIME for PREDUZEĆE

Type
 national payment
 international payment in RSD or in foreign currency
 salary payment

Payer's account number

File Browse

Send

1.

Delivery of multiple orders at once can be executed by creating and uploading the adequate files in NetBanking application. The instructions for the file format are in the menu on the right-hand side.

2.

You can execute the disbursement of salaries to the employees who have account at Erste Bank. In the field "In behalf of", it is necessary to enter the accounts of the employees, and in the field "Amount in RSD", you should enter the amount of the salary. After the entry, it is necessary to select the option "Booking" at the bottom of the page.

ERSTE Bank
Srpski
Help Settings Transaction status Cancellation Tools Fees Log off

NetBanking DEMO Balance Payments Overview of payments Files Services

Entry
File upload
Payment of employees salaries

File overview
Domestic currency transactions
Foreign currency transactions
Salary payment

File format
Domestic currency payment
Foreign currency payment
Salaries

Payment of employees salaries
user IME PREZIME for PREDUZEĆE

Charge to account 1100000000, Poslovni račun

Mode - Charge Reference No. 00

Mode - Reference No. 00



Date of execution 29.06.2018 File number: Total: 0,00 RSD

Num.	In behalf of	Amount in RSD	Description
1.	<input type="text"/>	<input type="text"/>	
2.	<input type="text"/>	<input type="text"/>	
3.	<input type="text"/>	<input type="text"/>	
4.	<input type="text"/>	<input type="text"/>	
5.	<input type="text"/>	<input type="text"/>	
6.	<input type="text"/>	<input type="text"/>	

Services

The screenshot shows the Erste Bank NetBanking DEMO interface. At the top, there is a navigation bar with the ERSTE Bank logo, the language 'Srpski', and various utility icons (Help, Settings, Transaction status, Cancellation, Tools, Fees, Log off). Below this is a secondary navigation bar with 'NetBanking DEMO' and menu items: Balance, Payments, Overview of payments, Files, and Services (which is highlighted). The main content area is titled 'Services overview' and shows the user 'IME PREZIME for PREDUZEĆE'. Under the heading 'Services you can activate', there is a card for 'Erste SMS'. This card has a red '1.' annotation pointing to it. To the right of the card, there are two icons: an envelope icon with a red '2.' annotation and a printer icon with a red '3.' annotation. The footer of the page displays 'Customer service: +381 21 423 364'.

1. You can agree **NovoMob (SMS) service**, and find more detailed information on this service and fees.

2. In case you want to contact the bank, you can do that by clicking on the icon (in **the upper right corner**) of the “**envelope**”  and to print each page by clicking on the “**printer**” icon .

3. By clicking on “**Info**” (in **the upper right corner**), you can get short description of this functionality.



 Erste Banka

   Erste Banka Srbija

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www.erstebank.rs

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