# **Entrepreneur Product** and **Service Price List**

Applicable since 01 March 2018

- 1. Account
- 2. Payments
- 3. E-Banking
- 4. Payments Card
  - 5. POS terminals
- 6. Bills of Exchange, Letters of Credit, and Guarantees



#### 1. Account

| No.      | DESCRIPTION  | Fee amount                                      | Payment frequency                        | Fee type |
|----------|--|---|--|----------|
| 1.a.     | RSD CURRENT ACCOUNTS (ORINDARY TRANSACTION ANI   | D ESCROW ACCOUN                                 | TS)                                      |          |
| 1.a.1.   | Fee for opening RSD account for resident corporate clients and entrepreneurs                     | Free of charge                                  | One-off,<br>when filing application      | Fixed    |
| 1.a.2.   | Account maintenance fee  | RSD 400   | Monthly                                  | Variable |
| 1.a.3.   | Fee for box lease  | RSD 200   | Monthly                                  | Variable |
| 1.a.4.   | Fee for account closing - required by client*  | Free of charge                                  | One-off,<br>when filing application      | Variable |
| 1.a.5.   | Fee for issuing ordinary statement on change on account  | Free of charge                                  | When a change occurs on client's account | Variable |
| 1.a.6.   | Fee for issuing extraordinary statement, confirmation, copy, and document from the archive       |   |  |          |
| 1.a.6.1. | - issuance of statement upon client's request  | RSD 150   | One-off,<br>when filing application      | Variable |
| 1.a.6.2. | - confirmations  | RSD 300   | One-off,<br>when filing application      | Variable |
| 1.a.7.   | Fee for security instrument receipt, control, enforcement  | RSD 300<br>per basis/order                      | One-off,<br>when filing application      | Variable |
| 1.a.8.   | Authorisation certification fee  | RSD 50 per authorisation                        | One-off,<br>when filing application      | Variable |
| 1.a.9.   | Fee for acting upon decision of court or other competent authority                               | RSD 500<br>per decision                         | One-off,<br>when filing application      | Variable |
| 2.a.     | FX ACCOUNT   |   |  |          |
| 2.a.1.   | Fee for opening FX account for resident corporate clients and entrepreneurs                      | Free of charge                                  | One-off,<br>when filing application      | Fixed    |
| 2.a.2.   | Account maintenance fee  | Free of charge                                  | Monthly                                  | Variable |
| 2.a.3.   | Fee for issuing confirmations, statements, etc., based on foreign exchange operation regulations | RSD 1,000                                       | One-off,<br>when filing application      | Variable |
| 2.a.4.   | Account closing fee  | Free of charge                                  | One-off,<br>when filing application      | Variable |
| 3.       | RSD AND FX ESCROW ACCOUNTS   |   |  |          |
| 3.1.     | RSD escrow account   |   |  |          |
| 3.1.1.   | Fee for RSD escrow account opening   | Per Agreement;<br>min RSD 1,000                 | One-off,<br>when filing application      | Fixed    |
| 3.1.2.   | Fee for RSD escrow account maintaining   | RSD 350<br>Collection from<br>basic RSD account | Monthly                                  | Variable |
| 3.1.3.   | Fee for issuing confirmations, statements, etc. for RSD escrow account                           | 300 RSD   | One-off,<br>when filing application      | Variable |
| 3.1.4.   | Fee for RSD escrow account closing   | Free of charge                                  | One-off,<br>when filing application      | Variable |
| 3.2.     | FX escrow account  |   |  |          |
| 3.2.1.   | Fee for FX escrow account opening  | Free of charge                                  | One-off,<br>when filing application      | Fixed    |

<sup>\*</sup> The heading does not apply to entrepreneurs i.e. the fee is not charged (amounts to RSD 0).



| No.    | DESCRIPTION   | Fee amount     | Payment frequency                   | Fee type |
|--------|---|----------------|-------------------------------------|----------|
| 3.2.2. | Fee for FX escrow account maintaining                                 | Free of charge | Monthly                             | Variable |
| 3.2.3  | Fee for issuing confirmations, statements, etc. for FX escrow account | RSD 1,000      | One-off,<br>when filing application | Variable |
| 3.2.4. | Fee for FX escrow account closing                                     | Free of charge | One-off,<br>when filing application | Variable |

### 2. Payments

| DESCRIPTION   | Fee amount   | Payment frequency   | Fee type   |
|---|--|---|--|
| DOMESTIC PAYMENT SERVICES   |  |   |  |
| CASH PAYMENTS   |  |   |  |
| Incoming payment by corporate client to the account at our bank             | RSD 30 per order   | One-off, per order  | Variable   |
| Incoming payment by corporate client to the account at other bank           | 0.50% of amount;<br>min RSD 100  | One-off, per order  | Variable   |
| Outgoing payment to corporate client*                                       | Free of charge   | One-off, per order  | Variable   |
| Incoming payment by corporate client to the account at our bank through ATM | RSD 0 per order  | One-off, per order  | Variable   |
| CASHLESS PAYMENTS   |  |   |  |
| Cashless payments - RTGS orders (exceeding 300,000.                         | 01)  |   |  |
| RTGS - in hard copy until 2 p.m. (all amounts of payment orders)            | 0.11% of amount;<br>max RSD 5,000  | One-off, per order  | Variable   |
| RTGS - in hard copy after 2 p.m. (all amounts of payment orders)            | 0.12% of amount;<br>max RSD 6,000  | One-off, per order  | Variable   |
| RTGS - electronically until 2 p.m. (all amounts of payment orders)          | 0.075% of amount;<br>max RSD 3,000   | One-off, per order  | Variable   |
| RTGS - electronically after 2 p.m. (all amounts of payment orders)          | 0.08% of amount;<br>max RSD 3,800  | One-off, per order  | Variable   |
| Cashless payments - Clearing orders (up to 300,000.0                        | 0)   |   |  |
| Clearing - in hard copy until 2 p.m. (all amounts of payment orders)        | 0.095% of amount;<br>min RSD 45  | One-off, per order  | Variable   |
| Clearing - in hard copy after 2 p.m. (all amounts of payment orders)        | 0.10% of amount;<br>min RSD 60   | One-off, per order  | Variable   |
| Clearing - Electronically until 2 p.m. (all amounts of payment orders)      | 0.065% of amount;<br>min RSD 30  | One-off, per order  | Variable   |
| Clearing - Electronically after 2 p.m. (all amounts of payment orders)      | 0.068% of amount;<br>min RSD 40  | One-off, per order  | Variable   |
| Cashless payments - internal orders   |  |   |  |
| Internal PP - in hard copy  | 0.05% of amount;<br>min RSD 30;<br>max RSD 600   | One-off, per order  | Variable   |
| vInternal PP - electronic   | RSD 20 per order   | One-off, per order  | Variable   |
|   | CASH PAYMENTS  Incoming payment by corporate client to the account at our bank Incoming payment by corporate client to the account at other bank  Outgoing payment to corporate client*  Incoming payment by corporate client to the account at our bank through ATM  CASHLESS PAYMENTS  Cashless payments - RTGS orders (exceeding 300,000.  RTGS - in hard copy until 2 p.m. (all amounts of payment orders)  RTGS - electronically until 2 p.m. (all amounts of payment orders)  RTGS - electronically after 2 p.m. (all amounts of payment orders)  Cashless payments - Clearing orders (up to 300,000.00)  Clearing - in hard copy until 2 p.m. (all amounts of payment orders)  Clearing - in hard copy after 2 p.m. (all amounts of payment orders)  Clearing - in hard copy after 2 p.m. (all amounts of payment orders)  Clearing - Electronically until 2 p.m. (all amounts of payment orders)  Clearing - Electronically after 2 p.m. (all amounts of payment orders)  Clearing - Electronically after 2 p.m. (all amounts of payment orders)  Clearing - Electronically after 2 p.m. (all amounts of payment orders)  Clearing - Electronically after 2 p.m. (all amounts of payment orders) | CASH PAYMENTS  Incoming payment by corporate client to the account at our bank Incoming payment by corporate client to the account at our bank Incoming payment by corporate client to the account at our bank Outgoing payment to corporate client to the account at our bank through ATM  CASHLESS PAYMENTS  Cashless payments - RTGS orders (exceeding 300,000.01)  RTGS - in hard copy until 2 p.m. (all amounts of payment orders)  RTGS - electronically until 2 p.m. (all amounts of payment orders)  RTGS - electronically until 2 p.m. (all amounts of payment orders)  RTGS - electronically after 2 p.m. (all amounts of payment orders)  Cashless payments - Clearing orders (up to 300,000.00)  Cashless payments - Clearing orders (up to 300,000.00)  Clearing - in hard copy after 2 p.m. (all amounts of payment orders)  Clearing - in hard copy after 2 p.m. (all amounts of payment orders)  Clearing - Electronically until 2 p.m. (all amounts of payment orders)  Clearing - Electronically after 2 p.m. (all amounts of payment orders)  Clearing - Electronically after 2 p.m. (all amounts of payment orders)  Clearing - Electronically after 2 p.m. (all amounts of payment orders)  Clearing - Electronically after 2 p.m. (all amounts of payment orders)  Clearing - Electronically after 2 p.m. (all amounts of payment orders)  Clearing - Electronically after 2 p.m. (all amounts of payment orders)  Clearing - Electronically after 2 p.m. (all amounts of payment orders)  Clearing - Electronically after 2 p.m. (all amounts of payment orders)  Clearing - Electronically after 2 p.m. (all amounts of payment orders)  Clearing - Electronically after 2 p.m. (all amounts of payment orders)  Clearing - Electronically after 2 p.m. (all amounts of payment orders)  Clearing - Electronically after 2 p.m. (all amounts of payment orders) | CASH PAYMENTS  Incoming payment by corporate client to the account at our bank Incoming payment by corporate client to the account at our bank Incoming payment by corporate client to the account at our bank Outgoing payment to corporate client* Free of charge One-off, per order Incoming payment by corporate client to the account at our bank through ATM Outgoing payment by corporate client to the account at our bank through ATM  CASHLESS PAYMENTS  Cashless payments - RTGS orders (exceeding 300,000.01)  RTGS - in hard copy until 2 p.m. (all amounts of payment orders)  RTGS - in hard copy after 2 p.m. (all amounts of payment orders)  CTGS - in hard copy after 2 p.m. (all amounts of payment orders)  CTGS - electronically until 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts of payment orders)  CTGS - electronically after 2 p.m. (all amounts o |

<sup>\*</sup> The heading does not apply to entrepreneurs i.e. the fee is not charged (amounts to RSD 0).



| No.      | DESCRIPTION   | Fee amount  | Payment frequency             | Fee type |
|----------|---|---|-------------------------------|----------|
| 1.2.3.3. | Transfer of funds from client's account to the Bank accoun                                      | Free of charge  | One-off, per order            | Variable |
| 1.2.3.4. | Transfer of funds between accounts within the same registration number                          | Free of charge  | One-off, per order            | Variable |
| 2.       | INTERNATIONAL TRANSACTION SERVICES  |   |                               |          |
| 2.1.     | PAYMENT TRANSFERS   |   |                               |          |
| 2.1.1.   | Payment transfers from abroad (loro)  |   |                               |          |
| 2.1.1.1. | Payment transfers from abroad (inflow)  | Free of charge  | One-off, per payment transfer | Variable |
| 2.1.1.2. | Inflow from Kosovo and Metohija   | RSD 1,000   | One-off, per payment transfer | Variable |
| 2.1.1.3. | Payment transfers from abroad FIT Payment tariff  | Free of charge  | One-off, per payment transfer | Variable |
| 2.1.2.   | Payment transfers abroad (nostro) value date SPOT/D+2   | 0.12% of amount;<br>min RSD 1,000   | One-off, per payment transfer | Variable |
| 2.1.2.1. | Additional fee for payment transfer with "same value date" D+0                                  | 0.12%;<br>min RSD 500   | One-off, per payment transfer | Variable |
| 2.1.2.2. | Additional fee for payment transfer with "next value date" D+1                                  | 0.06%;<br>min RSD 500   | One-off, per payment transfer | Variable |
| 2.1.2.3. | Maximum amount  | RSD 35,000  | One-off, per payment transfer | Variable |
| 2.1.2.4. | FIT Payment tariff for transaction amount from EUR/USD 1 to 10,000 (for EUR and USD currencies) | RSD 650 RD  | One-off, per payment transfer | Variable |
| 2.1.2.5. | FIT Payment tariff for transaction amount from EUR/USD 10,001 (for EUR and USD currencies)      | 20% lower than<br>the agreed tariff<br>for SPOT (D+2)<br>value date for<br>heading 2.1.2. | One-off, per payment transfer | Variable |
| 2.1.2.6. | Fee for complaint per payment transfer and client request                                       | RSD 1,500 +<br>actual costs of<br>foreign banks i<br>nvolved in<br>complaints             | One-off, per complaint        | Variable |
| 2.1.2.7. | FX payment in favour of other client's account within the Bank                                  | 0.08%; min<br>RSD 600;<br>max RSD 15,000  | One-off, per payment transfer | Variable |
| 2.1.3.   | Per diems for business travel: advance payment and fin  | al calculation****  |                               |          |
| 2.1.3.1. | - from FX account   | 0,30% ;<br>min RSD 650  | One-off, per order            | Variable |
| 2.1.3.2. | - through buying from the Bank  | 0,50% ;<br>min RSD 650  | One-off, per order            | Variable |
| 2.1.3.3. | Additional fee of FX commission costs for the final calculation/transfer to other domestic bank | EUR 15 (in RSD<br>equivalent at<br>Erste Bank<br>selling exchange<br>rate)                | One-off, per payment transfer | Variable |
| 2.1.4.   | Transfer of FX funds per client's order to FX account with other bank in Serbia                 | 0,30%;<br>min RSD 1,500;<br>max RSD 40,000  | One-off, per order            | Variable |
| 2.1.5.   | Obtaining foreign credits   |   |                               |          |



<sup>\*\*</sup> Except in cases when a lower minimum is defined.
\*\*\* Transactions for FIT are solely executed with D+O value date, and discount applies to SPOT (D+2) value date.
\*\*\*\* For entrepreneurs, advance payment for FX per diems in FX is not charged.

| No.      | DESCRIPTION  | Fee amount   | Payment frequency                           | Fee type                    |
|----------|--|--|---|-----------------------------|
| 2.1.5.1. | Registration of credit transaction with the<br>National Bank of Serbia                         | RSD 30,000<br>increased by<br>the NBS costs  | One-off,<br>when filing application         | Variable                    |
| 2.1.5.2. | For each next year   | RSD 6,000  | Annual                                      | Variable                    |
| 2.1.5.3. | Change of conditions in agreement - pre-registration   | RSD 10,000<br>increased by<br>the NBS costs  | One-off,<br>when filing application         | Variable                    |
| 2.1.6.   | Other services   |  |   |                             |
| 2.1.6.1. | Obtaining data on foreign partner's financial standing   | RSD 5,000 + actual costs   | One-off,<br>when filing application         | Variable                    |
| 2.1.6.2. | Arrangement commission   | Per agreement<br>(0.10%-0.50% of<br>transaction value)<br>min EUR 100 in<br>RSD equivalent | One-off,<br>when filing application         | Variable                    |
| 2.1.7.   | Bill of exchange and authorisation registration  |  |   |                             |
| 2.1.7.1. | Bill of exchange and authorisation registration/deletion upon client's request                 | RSD 100 per bill of exchange or authorisation  | One-off, per bill of exchange/authorisation | Variable                    |
| 2.1.7.2. | Registration and deletion of bills of exchange and authorisations where the Bank is a creditor | Free of charge   | One-off, per bill of exchange/authorisation | Variable                    |
| 3.       | CREDIT BUREAU SERVICES   |  |   |                             |
| 3.1.     | ENTREPRENEURS  |  |   |                             |
| 3.1.1.   | - Basic report   | RSD 600  | One-off, per Report                         |                             |
| 3.1.2.   | - Synthetic report   | RSD 360  | One-off, per Report                         | Pursuant to the CB's tariff |
| 3.1.3.   | - Own report   | RSD 720  | One-off, per Report                         | Pursuant to the CB's tariff |
| 3.2.     | CORPORATE CLIENTS  |  |   |                             |
| 3.2.1.   | - Basic report   | RSD 1,440  | One-off, per Report                         | Pursuant to the CB's tariff |
| 3.2.2.   | - Summary report   | RSD 1,200  | One-off, per Report                         | Pursuant to the CB's tariff |
| 3.2.3.   | - Synthetic report   | RSD 960  | One-off, per Report                         | Pursuant to the CB's tariff |
| 3.2.4.   | - Own report   | RSD 1,680  | One-off, per Report                         | Pursuant to the CB's tariff |
| 3.3.     | PRIVATE INDIVIDUALS  |  |   |                             |
| 3.1.4.2. | - Basic report   | RSD 246  | One-off, per Report                         | Pursuant to the CB's tariff |

**NOTE:** Where minimum fee amounts are defined in the Price List, such minimums apply only when absolute fee amount, resulting from applying fee percentage, is lower than the set-out minimum.



### 3. E-Banking

| No.  | DESCRIPTION   | Fee amount                                     | Payment frequency   | Fee type  |
|--|---|--|---|---|
| 1.   | NovoKlik (HALCOM)   |  |   |   |
| 1.1.   | Client's access to e-bank   | RSD 8,000                                      | One-off   | Variable  |
| 1.2.   | Package use (by client's registration number)   | RSD 200  | Monthly   | Variable  |
| 1.3.   | The first installation  | Free of charge                                 | One-off   | Variable  |
| 1.4.   | Each subsequent installation  | RSD 2,000                                      | One-off   | Variable  |
| 1.5.   | The first training  | Free of charge                                 | One-off   | Variable  |
| 1.6.   | Each subsequent training  | RSD 2,000                                      | One-off   | Variable  |
| 1.7.   | Replacement of reader upon user's request   | RSD 1,700                                      | One-off   | Variable  |
| 1.8.   | Smart card - each next one  | RSD 5,500                                      | One-off, per card   | Variable  |
| 1.9.   | Smart card certification  | RSD 1,150                                      | One-off, per card   | Variable  |
| 1.10.  | Package with qualified digital card (reader, qualified digital card, installation CD)   | RSD 8,500                                      | One-off   | Variable  |
| 1.11.  | Card with qualified digital signature   | RSD 6,500                                      | One-off, per card   | Variable  |
| 1.a.   | Fee for issued e-invoices   |  |   |   |
|  |   |  |   |   |
| 1.a.1.   | up to 2,000 issued invoices per month   | RSD 22   | One-off, per invoice  | Variable  |
| 1.a.1.<br>1.a.2.                               | up to 2,000 issued invoices per month 2,001-5,000 issued invoices per month   | RSD 22<br>RSD 20                               | One-off, per invoice One-off, per invoice   | Variable<br>Variable                                  |
|  |   | -  |   |   |
| 1.a.2.   | 2,001-5,000 issued invoices per month   | RSD 20   | One-off, per invoice  | Variable  |
| 1.a.2.<br>1.a.3.                               | 2,001-5,000 issued invoices per month 5,001-10,000 issued invoices per month  | RSD 20<br>RSD 19                               | One-off, per invoice One-off, per invoice   | Variable<br>Variable                                  |
| 1.a.2.<br>1.a.3.<br>1.a.4.                     | 2,001-5,000 issued invoices per month  5,001-10,000 issued invoices per month  10,001-50,000 issued invoices per month  | RSD 20<br>RSD 19<br>RSD 17                     | One-off, per invoice One-off, per invoice One-off, per invoice  | Variable  Variable  Variable                          |
| 1.a.2.<br>1.a.3.<br>1.a.4.<br>1.a.5.           | 2,001-5,000 issued invoices per month  5,001-10,000 issued invoices per month  10,001-50,000 issued invoices per month  50,001-100,000 issued invoices per month  | RSD 20<br>RSD 19<br>RSD 17<br>RSD 15           | One-off, per invoice One-off, per invoice One-off, per invoice One-off, per invoice   | Variable Variable Variable Variable                   |
| 1.a.2.<br>1.a.3.<br>1.a.4.<br>1.a.5.           | 2,001-5,000 issued invoices per month  5,001-10,000 issued invoices per month  10,001-50,000 issued invoices per month  50,001-100,000 issued invoices per month  100,001-500,000 issued invoices per month   | RSD 20  RSD 19  RSD 17  RSD 15  RSD 12         | One-off, per invoice                      | Variable Variable Variable Variable Variable          |
| 1.a.2.  1.a.3.  1.a.4.  1.a.5.  1.a.6.         | 2,001-5,000 issued invoices per month  5,001-10,000 issued invoices per month  10,001-50,000 issued invoices per month  50,001-100,000 issued invoices per month  100,001-500,000 issued invoices per month  500,001-1,000,000 issued invoices per month  | RSD 20  RSD 19  RSD 17  RSD 15  RSD 12         | One-off, per invoice                      | Variable Variable Variable Variable Variable          |
| 1.a.2. 1.a.3. 1.a.4. 1.a.5. 1.a.6. 1.a.7.      | 2,001-5,000 issued invoices per month  5,001-10,000 issued invoices per month  10,001-50,000 issued invoices per month  50,001-100,000 issued invoices per month  100,001-500,000 issued invoices per month  500,001-1,000,000 issued invoices per month  Fee for received e-invoices             | RSD 20  RSD 19  RSD 17  RSD 15  RSD 12         | One-off, per invoice                      | Variable Variable Variable Variable Variable          |
| 1.a.2. 1.a.3. 1.a.4. 1.a.5. 1.a.6. 1.a.7. 1.b. | 2,001-5,000 issued invoices per month  5,001-10,000 issued invoices per month  10,001-50,000 issued invoices per month  50,001-100,000 issued invoices per month  100,001-500,000 issued invoices per month  500,001-1,000,000 issued invoices per month  Fee for received e-invoices  NetBanking | RSD 20  RSD 19  RSD 17  RSD 15  RSD 12  RSD 11 | One-off, per invoice | Variable Variable Variable Variable Variable Variable |



| No.  | DESCRIPTION  | Fee amount     | Payment frequency    | Fee type |
|------|--|----------------|----------------------|----------|
| 2.4. | Training price   | RSD 2,000      | One-off              | Variable |
| 3.   | Office Banking - Asseco (only for RSD payments)            |                |                      |          |
| 3.1. | Client's access to e-bank                                  | RSD 8,000      | One-off for packages | Variable |
| 3.2. | Package use (by client's registration number)              | RSD 200        | Monthly              | Variable |
| 3.3. | The first installation                                     | Free of charge | One-off              | Variable |
| 3.4. | Each subsequent installation                               | RSD 2,000      | One-off              | Variable |
| 3.5. | The first training   | Free of charge | One-off              | Variable |
| 3.6. | Each subsequent training                                   | RSD 2,000      | One-off              | Variable |
| 3.7. | Replacement of reader upon user's request                  | RSD 1,700      | One-off              | Variable |
| 3.8. | Smart card - each next one                                 | RSD 5,500      | One-off, per card    | Variable |
| 3.9. | Smart card certification                                   | RSD 1,150      | One-off, per card    | Variable |
| 4.   | NovoMob  |                |                      |          |
| 4.1. | Fee for SMS  | RSD 40         | Monthly              | Variable |
| 4.2. | Initiated message  | Free of charge | One-off, per message | Variable |
| 4.3. | Alarm message  | RSD 5          | One-off, per message | Variable |
| 5.   | Direct Debit   |                |                      |          |
| 5.1. | Collection orders based on direct debit/per order          | RSD 25         | One-off              | Variable |
| 5.2. | Unicef - Collection orders based on direct debit/per order | Free of charge | One-off              | Variable |



## 4. Payments Cards

| No.   | DESCRIPTION   | Fee amount                | Payment frequency | Fee type |
|-------|---|---------------------------|-------------------|----------|
| 1.    | VISA BUSINESS ELECTRON - DEBIT CARD                 |                           |                   |          |
| 1.1.  | Basic card creation                                 | Free of charge            | One-off           | Variable |
| 1.2.  | Creation of additional cards/Card re-creation       | RSD 1,500                 | One-off           | Variable |
| 1.3.  | Annual membership fee                               | Free of charge            | Annual            | Variable |
| 1.4.  | Complaint costs - reasonable                        | Free of charge            | Per complaint     | Variable |
| 1.5.  | Complaint costs - non-reasonable                    | RSD 1,000 + actual costs  | Per complaint     | Variable |
| 1.6.  | Publishing of card in the bulletin of invalid cards | Prema tarifi<br>Visa Intl | One-off           | Variable |
| 1.7.  | Balance inquiry on the Bank ATM                     | RSD 30                    | Per inquiry       | Variable |
| 1.8.  | Balance inquiry on ATM of other bank                | RSD 50                    | Per inquiry       | Variable |
| 1.9.  | PIN change on ATM                                   | RSD 500                   | Per inquiry       | Variable |
|       | Transactions  |                           |                   |          |
| 1.10. | Bank ATM  | Free of charge            | Per transaction   | Variable |
| 1.11. | ATM of other bank in Serbia                         | 2,25%;<br>min RSD 100     | Per transaction   | Variable |
| 1.12. | ATM abroad  | 3,25%;<br>min RSD 300     | Per transaction   | Variable |
| 1.13. | Erste Group ATM                                     | Free of charge            | Per transaction   | Variable |
| 1.14. | POS transactions in Serbia                          | Free of charge            | Per transaction   | Variable |
| 1.15. | POS transactions abroad                             | Free of charge            | Per transaction   | Variable |
| 1.16. | Teller desk in Serbia                               | 2,33%;<br>min RSD 00      | Per transaction   | Variable |
| 1.17. | Teller desk abroad                                  | 3,33% ;<br>min RSD 300    | Per transaction   | Variable |
| 2.    | VISA BUSINESS CHARGE - CREDIT CARD                  |                           |                   |          |
| 2.1.  | Basic card creation                                 | RSD 1,000                 | One-off           | Variable |
| 2.2.  | Creation of additional cards/Card re-creation       | RSD 1,000                 | One-off           | Variable |
| 2.3.  | Annual membership fee                               | RSD 3,000                 | Annual            | Variable |
| 2.4.  | PIN reprint   | RSD 500                   | One-off           | Variable |
| 2.5.  | Complaint costs - reasonable                        | Free of charge            | Per complaint     | Variable |



| No.   | DESCRIPTION   | Fee amount                   | Payment frequency | Fee type |
|-------|---|------------------------------|-------------------|----------|
| 2.6.  | Complaint costs - non-reasonable                    | RSD 1,000 +<br>actual costs  | Po Per complaint  | Variable |
| 2.7.  | Publishing of card in the bulletin of invalid cards | Based on<br>Visa Intl tariff | One-off           | Variable |
| 2.8.  | Balance inquiry on the Bank ATM                     | RSD 30                       | Per inquiry       | Variable |
| 2.9.  | Balance inquiry on ATM of other bank                | RSD 50                       | Per inquiry       | Variable |
| 2.10. | PIN change on ATM                                   | RSD 500                      | Per inquiry       | Variable |
|       | Transactions  |                              |                   |          |
| 2.11. | Bank ATM  | 2,50%;<br>min RSD 150        | Per transaction   | Variable |
| 2.12. | ATM of other bank in Serbia                         | 3,00%;<br>min RSD 200        | Per transaction   | Variable |
| 2.13. | ATM abroad  | 3,25%;<br>min RSD 300        | Po transakciji    | Variable |
| 2.14. | Erste Group ATM                                     | 2,50%;<br>min RSD 150        | Per transaction   | Variable |
| 2.15. | POS transactions in Serbia                          | Free of charge               | Per transaction   | Variable |
| 2.16. | POS transactions abroad                             | 2.00% of transaction amount  | Per transaction   | Variable |
| 2.17. | Internet transactions                               | 2.00% of transaction amount  | Per transaction   | Variable |
| 2.18  | Teller desk in Serbia                               | 3,00%;<br>min RSD 300        | Per transaction   | Variable |
| 2.19. | Teller desk abroad                                  | 3,33%;<br>min RSD 400        | Per transaction   | Variable |

#### 5. POS terminals

| No.  | DESCRIPTION                | Fee amount  | Payment frequency | Fee type |
|------|----------------------------|---|-------------------|----------|
| 1.1. | Monthly fee                | From RSD 0 to<br>RSD 2,000<br>excluding VAT   | Monthly           | Variable |
| 1.2. | Commission per transaction | From 1.00% to 3.50% By activity, location, and annual turnover of goods and services. The Bank retains commission per transaction, i.e. merchant is paid transaction amount to its account deducted by commission amount. | Per transaction   | Variable |



#### 6. Bills of Exchange, Letters of Credit, and Guarantees

| No.    | DESCRIPTION   | Fee amount  | Payment frequency    | Fee type |
|--------|---|---|----------------------|----------|
| 1.     | DOCUMENTARY COLLECTION AND BILL OF EXCHANGE CO  | DLLECTION   |                      |          |
| 1.1.   | Documentary nostro and loro collection  | 0,85%;<br>min RSD 3,000;<br>max RSD 5,000                                   |                      | Variable |
| 1.2.   | Delivery of documents excluding payment, document return, etc.  | RSD 1,000   |                      | Variable |
| 1.3.   | Obtaining acceptance orders for bills of exchange   | 0,85%;<br>min RSD 3,000;<br>max RSD 10,000                                  |                      | Variable |
| 1.4.   | Collection of promissory notes excluding protest  | 0,85%;<br>min RSD 3,000;<br>max RSD 10,000                                  |                      | Variable |
| 1.5.   | Loro collection including executed bill of exchange protest   | 1,25%;<br>min RSD 3,000;<br>max RSD 10,000                                  |                      | Variable |
| 1.6.   | Modifications and other correspondence  | RSD 1,000   |                      | Variable |
| 2.     | DISCOUNT OF BILLS OF EXCHANGE AND SECURITIES  |   |                      |          |
| 2.1.   | Discount of bills of exchange up to 6 months, interest rate per annum in the amount of currently applicable rate to Overdraft | 0,25%   | One-off              | Variable |
| 2.2.   | Discount of bills of exchange from 6.01 to 12 months, interest rate per annum per Agreement                                   | up to 15%   |                      | Variable |
| 2.3.   | Discount of foreign bills of exchange up to 12 months, interest rate per annum per Agreement                                  | up to 15%   |                      | Variable |
| 3.     | BILL OF EXCHANGE WARRANTY   |   |                      |          |
| 3.1.   | Bill of exchange warranty for clients   |   |                      |          |
| 3.1.1. | Bill of exchange warranty up to 6 years   | 0,20% - 2,00%;<br>min RSD 3,000<br>0,20% - 1,00%;<br>min RSD 3,000          | One-off<br>Quarterly | Variable |
| 4.     | DOCUMENTARY LETTER OF CREDIT  |   | Per transaction      | Variable |
| 4.1.   | Import (nostro) letters of credit   |   | Per transaction      | Variable |
| 4.1.1. | Processing of letter of credit opening application  | 0,20%;<br>min RSD 3,000;<br>max RSD 50,000                                  | One-off              | Variable |
| 4.1.2. | Opening of irrevocable letter of credit including cover   | do 0,60% ;<br>min RSD 3,000   | Quarterly            | Variable |
| 4.1.3. | Opening of irrevocable letter of credit excluding cover   | 0,20% - 1,00% ;<br>min RSD 3,000  | Quarterly            | Variable |
| 4.1.4. | Standby letter of credit opening  | Per heading for<br>guarantee transa-<br>ctions (heading<br>5.2.1 and 5.2.2) |                      | Variable |
| 4.1.5. | Checking of letter of credit documents  | 0.20%-0.50% of<br>document<br>amount;<br>min RSD 4,000;<br>max RSD 10,000   |                      | Variable |



| No.      | DESCRIPTION   | Fee amount  | Payment frequency | Fee type |
|----------|---|---|-------------------|----------|
| 4.1.6.   | Letter of credit modification                       |   |                   |          |
| 4.1.6.1. | Amount increase                                     | 0,20%; min<br>RSD 3,000; max<br>RSD 50,000  | One-off           | Variable |
| 4.1.6.2. | Other changes                                       | 0,20%; min RSD<br>3,000; max<br>RSD 5,000   |                   | Variable |
| 4.1.7.   | Letter of credit settlement                         | 0,20%;<br>min RSD 3,000   | One-off           | Variable |
| 4.2.     | Export (loro) letters of credit                     |   |                   |          |
| 4.2.1.   | Notification  | 0,15%; min<br>RSD 4,000; max<br>RSD 80,000  | One-off           | Variable |
| 4.2.2.   | Letter of credit modification                       |   |                   |          |
| 4.2.2.1, | Amount increase                                     | 0,15%; min RSD<br>4,000; max<br>RSD 80,000  |                   | Variable |
| 4.2.2.2. | Other changes                                       | RSD 4,000   |                   | Variable |
| 4.2.3.   | Overtaking and checking letters of credit documents | 0,15%-0,4% of<br>document<br>amount;<br>min RSD 5,000;<br>max RSD 40,000                          |                   | Variable |
| 4.2.4.   | Letter of credit transfer                           | 0,40%;<br>RSD min 5,000   | One-off           | Variable |
| 4.2.5.   | Confirmation  | 0,25% - 1,00%<br>min RSD 8,000;<br>max RSD 80,000   | Quarterly         | Variable |
| 4.3.     | Other   |   |                   |          |
| 4.3.1.   | Advisory services                                   | min RSD 4,000   |                   |          |
| 4.3.2.   | Prompt letter of credit opening (within 24 h)       | RSD 3,000-5,000<br>If all conditions<br>are met   |                   | Variable |
| 5.       | GUARANTEES  |   |                   |          |
| 5.1.     | Loro guarantees                                     |   |                   |          |
| 5.1.1.   | Notification excluding obligations                  | RSD 3,000-5,000<br>If all conditions<br>are met   |                   | Variable |
| 5.1.2.   | Confirmation  | 0.85% also<br>including fee for<br>guarantee<br>notification; min<br>RSD 3,000; max<br>RSD 40,000 | Quarterly         | Variable |
| 5.1.3.   | Guarantee modification                              | RSD 1,500   |                   | Variable |



| No.      | DESCRIPTION  | Fee amount   | Payment frequency    | Fee type |
|----------|--|--|----------------------|----------|
| 5.2.     | Nostro guarantees  |  |                      |          |
| 5.2.1.   | Issuance of guarantees including cover                             | 0.30%; min RSD<br>3,000; max RSD<br>10,000<br>In the course of<br>issuance upfront     |                      | Variable |
| 5.2.2.   | Issuance of guarantees excluding cover                             |  |                      |          |
| 5.2.2.1. | Payment guarantees in the amount up to EUR 100,000                 | 0.40%-2.00%; min<br>RSD 3,000<br>0.40%-1.00%; min<br>RSD 3,000                         | One-off<br>Quarterly | Variable |
| 5.2.2.2. | Performance bonds in the amount up to EUR 100,000                  | 0.20%-2.00%; min<br>RSD 3,000<br>0.20%-1.00%; min<br>RSD 3,000                         | One-off<br>Quarterly | Variable |
| 5.2.2.3. | Payment guarantees in the amount exceeding EUR 100,000             | 0.25%-2.00%; min<br>RSD 3,000<br>0.20%-1.00%; min<br>RSD 3,000                         | One-off<br>Quarterly | Variable |
| 5.2.2.4. | Performance bonds in the amount exceeding EUR 100,000              | 0.20%-2.00%; min<br>RSD 3,000<br>0.10%-1.00%; min<br>RSD 3,000                         | One-off<br>Quarterly | Variable |
| 5.2.2.5. | Issuance of superguarantee and confirmation for payment guarantees | 0.25%-2.00%; min<br>RSD 3,000<br>0.25%-1.00%; min<br>RSD 3,000                         | One-off<br>Quarterly | Variable |
| 5.2.2.6. | Issuance of superguarantee and confirmation for performance bonds  | 0.20%-2.00%; min<br>RSD 3,000<br>0.20%-1.00%; min<br>RSD 3,000                         | One-off<br>Quarterly | Variable |
| 5.2.3.   | Change in guarantee conditions                                     | 0.25%; min<br>RSD 3,000  | One-off              | Variable |
| 5.2.4.   | Guarantee protest  | 0.50%-1.00%; min<br>EUR 100 in RSD<br>equivalent at the<br>NBS middle<br>exchange rate |                      |          |
| 5.3.     | RSD guarantees   |  |                      |          |
| 5.3.1.   | Issuance of guarantees including cover                             | 0.30%; min RSD<br>3,000; max RSD<br>10,000<br>In the course of<br>issuance upfront     |                      | Variable |
| 5.3.2.   | Issuance of guarantees excluding cover                             |  |                      |          |
| 5.3.2.1. | Payment guarantees in the amount up to RSD 8,000,000               | 0.40%-2.00%; min<br>RSD 3,000<br>0.40%-1.50%; min<br>RSD 3,000                         | One-off<br>Quarterly | Variable |



| No.      | DESCRIPTION  | Fee amount  | Payment frequency    | Fee type |
|----------|--|---|----------------------|----------|
| 5.3.2.2. | Performance bonds in the amount up to RSD 8,000,000  | 0.30%-2.00%; min<br>RSD 3,000<br>0.35%-1.50%; min<br>RSD 3,000  | One-off<br>Quarterly | Variable |
| 5.3.2.3. | Payment guarantees in the amount exceeding RSD 8,000,000                                     | 0.40%-2.00%; min<br>RSD 3,000<br>0.40%-1.50%; min<br>RSD 3,000  | One-off<br>Quarterly | Variable |
| 5.3.2.4. | Performance bonds in the amount exceeding RSD 8,000,000                                      | 0.30%-2.00%; min<br>RSD 3,000<br>0.35%-1.50%; min<br>RSD 3,000  | One-off<br>Quarterly | Variable |
| 5.3.3.   | Guarantee protest  | 0.50%-1.00%; min<br>EUR 100 in RSD<br>equivalent at the<br>NBS middle<br>exchange rate                  |                      | Variable |
| 6.       | LETTER OF INTENT   |   |                      |          |
| 6.1.     | Non-binding letter of intent   | min RSD 4,000   |                      | Variable |
| 6.2.     | Binding letter of intent in the amount up to RSD 8,000,000                                   | 0.20%-2.00%; min<br>RSD 3,000<br>0.20%-1.00%; min<br>RSD 3,000  | One-off<br>Quarterly | Variable |
| 6.3.     | Binding letter of intent in the amount exceeding RSD 8,000,000                               | 0.20%-2.00%; min<br>RSD 3,000<br>0.10%-1.00%; min<br>RSD 3,000  | One-off<br>Quarterly | Variable |
| 7.       | DEFAULT INTEREST RATES   |   |                      |          |
| 7.1.     | Default  | Regular interest<br>applies if the<br>statutory default<br>interest is lower<br>than the regular<br>one |                      | Variable |
| 7.2.     | Default in the event of payment and/or payment delay per guarantee/warranty/letter of credit | The highest regular interest applies to disbursement to micros in the currency of the same maturity     |                      | Variable |

